



Supervisor Training

Sponsored by



Friday, September 8, 2017

8:30 – 11:00 a.m.

Blount County Chamber of Commerce, Limited Seating

Cost: \$25.00 Chamber Members \$50.00 General Public

(Businesses-If you send two or more employees you will receive the registration price of \$20 per employee)

8:30 – 8:35 a.m.	Welcome & Introductions	Howard Jackson, Chair Wimberly Lawson Wright Daves & Jones PLLC
8:35 – 9:20 a.m.	Avoiding Liability for Hostile Work Environment Claims Avoiding Liability for Hostile Work Environment Claims: Claims of a hostile work environment and of sexual harassment raise the specter of upheaval in the workplace and nightmare litigation with huge jury verdicts, but the legal battles of the past have provided employers with lessons and tools to avoid liability for the actions of bad employees. Learn what those tools are and how to use them effectively.	Lynne Peterson Lewis Thomason
9:20 – 10:05 a.m.	Conflict Management Nine of out 10 conversations between managers and employees miss the mark, according to leadership author Judith Glaser. Yet these days, it’s hard to know what you can even say and how to say it— leading many managers to feel like they have to walk on egg shells when it comes to feedback. This interactive session will provide some simple approaches, techniques, and tips that will drastically improve your feedback conversations, both positive and otherwise.	Kurt Greene Arrow G Consulting
10:05 – 10:15 a.m.	Break	
10:15 – 11:00 a.m.	Workplace Fairness and Avoiding Discrimination Claims: Employers have no legal obligation to be “fair.” But what happens if employees believe they are being treated badly, arbitrarily? It isn’t pretty. Learn about the pitfalls, and ways to communicate that promote a healthy and lawsuit-free workplace.	Howard Jackson Wimberly Lawson Wright Daves & Jones PLLC

Registration

Name _____ Company _____
 Address _____ Phone _____
 Email _____ Please Invoice _____ Payment Included _____

I would like to have more than one employee attend from my business _____
 Additional Names attending _____